#### INDIAN INSTITUTE OF TROPICAL METEOROLOGY PASHAN, PUNE-411 008

#### Tender No. CE/IITM/Guest House/13-14/01

#### e-TENDER NOTICE

Director, Indian Institute of Tropical Meteorology, Dr. Homi Bhabha Road, Pashan, Pune-411 008 (India) invites sealed separate tenders for following work (Part-I - Technical Bid, Part-II - Commercial Bid) in separate sealed covers from the Catering Contractors for following work.

#### Name of work: - GUEST HOUSE CATERING MANAGEMENT SERVICES for IITM Pune .

Tender documents can be down loaded from e-procurement web site http://www.eprocure.gov.in or from Institutes web site http://www.tropmet.res.in and also can be obtained from the Civil wing of the Institute. In case of downloading of tender documents from above websites the bidder has to submit the tender document fee of Rs.500=00 (Rs, Five HUndred only ) in the form of DD drawn in favour of Director, IITM, Pune.

Date of issue of tender documents 10/04/2013

and assigning the second secon Last date of receipt of Tender at IITM, Pune 30/04/2013 at 12.30 hrs Opening of Tenders (Technical Bids only) 30/04 /2013 at 15.00 hrs The Institute reserves the right to reject any or all tenders without assigning any reason there of.

Civil Engineer For Director

mail: anupam@tropmet.res.in

## Indian Institute of Tropical Meteorology

Dr. Homi Bhabha Road, Pashan, Pune 411 008

#### **Contents for Guest House**

- 1. Scope of the Work
- 2. Proof of the Documents
- 3. Facilities provided by I.I.T.M.
- 4. Price Bid Format for Information
- 5. Contractual Terms & Conditions
- 6. General Terms & Conditions
- 7. Other Terms & Conditions

The Director I.I.T.M

### Subject: Tender for Catering and Management Services at IITM Guest House, Pune.

Dear Sir,

In response to your Tender Enquiry Notice No. **CE/IITM/Guest House/13-14/01** for the above mentioned contract, I/We, a Company/Partnership/Sole Proprietor here by submit the tender with following particulars.

Sr.	Description	Particulars
No		$\sim$
1.	Constitution & Nature of Firm (state whether sole	
	proprietor/partnership firm/limited company	
2.	Year of Establishment	
3.	Registration Number under applicable act with a	
	copy of registration certificate	
4.	Registered Postal Address	
5.	Telephone No.	
	Fax No.	
	Mobile No.	
6.	Address of Branches	
7.	Name and address of Directors, in case of	
	Company	
	Name and address of Sole proprietor	
	Name and address of partners in case of	
	partnership firm	
8.	(a) Name of Bankers & branch with full address	
	(b) Type of Account & Number	
	(c) Name(s) of person(s) operating the account	
	(enclose banker's certificate).	
9.	PF Code allotted by PF Commissioner with photo	
	copy of certificate.	

Having acquired the requisite information related to the subject work after visit of the site and examining the form of contract, nature, quantum of work as effecting the tender invited by and on behalf of the Director IITM, Pune. I/We, the undersigned hereby offer for providing qualified staff as indicated in the Tender Document to <u>CATERING OF GUEST HOUSE AND MANAGEMENT SERVICES strictly in accordance with the terms and conditions as indicated by you in the said documents.</u>

I/We also agree to submit the bill on monthly basis and accept the payment to the workers as per the Minimum wages Act. declared by the Government of India from time to time. I/We also agree for the compliance of applicable Labour and other Laws in force and other Govt. orders. All workers engaged by me/us would be suitably compensated by me/us complying with Minimum wages act. All payments under the Workmen Compensation Act, etc. Shall be borne and payable by me/us. I/We will always keep the IITM indemnified of any claim/damages that IITM have to pay with respect to the service and the deputation of any workers to the IITM.

The Director IITM reserves the right to reject any or all the TENDERS or accept them in part or to reject the lowest quotations without assigning any reasons. IITM further reserves the right to terminate the contract during its tenure at any time without assigning any reasons.

I/We further pay and have enclosed Earnest Money amounting to **Rs. 70,000**/- (Rs. Seventy Thousand only) in the form of Demand Draft drawn in favour of Director IITM payable at Pune along with the Technical bid which will remain with IITM up to final award of contract. However, no interest shall be payable on Earnest money. Earnest money of successful bidder shall be refunded only against the submission of Security Deposit @ 10% of the contract value.

Thanking you,

Yours faithfully,

(Name)

Signature

Signed as proprietor/partner/Director who holds power of Attorney on behalf of firm

Name of firm

Address

Copy of the Power of Attorney to be submitted which will be compared with the original in case the tender is awarded.

#### TENDER DOCUMENT

<u>Sub.</u>: TENDERS FOR GUESH HOUSE CATERING AND MANAGEMENT SERVICES AT IITM, PUNE

## **ENVELOPE -1 : TECHNICAL BID (In separate sealed Cover-I super scribed as Technical bid)**

Name of work: Contract for Catering and Management Services at IITM Guest House, Pune

#### **CONTENTS AND ELIGIBILITY CRITERIA**

Tenderer shall submit the copies of the following documents in the technical bid along with Tender Document:

- 1. The Tender/Bidder shall have at least **5 years** experience in these fields and shall submit the <u>self attested copies</u> of the following documents along with the tender documents.
  - a) PF Registration with PF code number
  - b) ESI Registration
- c) Valid Licence issued in respect of previous employers by Regional Labour Commissioner (i.e. Govt. of India / Maharashtra)
- d) Details of works of similar nature carried out in Central/State Govt. Bodies / department / PSUs /Autonomous Bodies /industries/factories/or other similar organisation in the last 3 years ending on 31 March 2013.
- e) Copies of balance sheet and profit and loss A/c of previous three financial years ending 31 March 2012 duly certified by CA.
  - f) List of Arbitration cases (if any).
  - g) Copies of certificates/allotment letter of Service Tax and PAN / TAN Number.
  - h) Details of managerial, supervisory and other staff.
- j) Undertaking of the agency confirming the availability of the adequate manpower of requisite qualification and experience for deployment at IITM, Pune.
  - k) Copy of Last income tax return
  - 1) Bank details required for RTGS payment.
- 2. Certificates provided for the work detailed in 1 d) above shall clearly indicate the scope and nature of work undertaken and the value of various components of work as executed, in order to confirm conformity to the defined similar works.
- 3. The scope of work under this contract is given in Annexure-I.
- 4. Tenderer/bidder shall submit details of organisations, where they have undertaken such similar services as per <u>Annex-II</u>.
- 5. Tenderer/bidder shall submit details as per Annexe-III {Check list} along with Technical Bid.
- 6. General Terms and conditions of the Contract to be fulfilled by the Tenderer/Bidder are given in <u>Annexe-IV</u> and the bidder shall submit it with technical Bid duly signed on each page in lieu of agreeing to them.

#### ANNEXURE –I

#### **SCOPE OF WORK**

#### 1. Catering & Management Services of Guest House at IITM, Pune:

IITM Guest House has dining area which can accommodate around 20 persons at a time. In addition, there is an outdoor catering area which can accommodate 50 persons. Guest House has 11 rooms out of which 10 rooms are AC and1 room is Non AC. Out of the 10 AC rooms, 1 is VIP room & another 1 is Deluxe room having single bed and 8 AC rooms having double beds. A Non AC room is having single bed only. In addition to this, occasionally four studio apartments ac room located with-in the IITM housing campus (Shishir) are also covered under these services.

The use of guest house is only for the guests approved by the competent authority / Incharge Guest House & their bonafide guests. The Guest House will be kept open for service round the clock from Monday to Sunday.

#### Firms / Contractors responsibility:

- 1) Managing the entire activity of the IITM Guest House by providing services of bed tea, breakfast, lunch / dinner, tea/coffee and snacks to the guest of the guest house.
- 2) Providing working lunch for official meetings at locations specified by IITM.
- 3) Providing special lunches / dinners for occasions such as Seminars / Symposia / Conferences etc.
- 4) Generally Indian food would be served but on occasions as per requirement, the agency should be able to provide South Indian food, Chinese food and continental food also.

The Institute organizes various national and international seminars every year, foreign participants have to be provided continental food

1) Procurement of raw materials and ingredients for preparation of the food.

To arrange the cooking fuel, utensils and other materials required for serving.

All crockery/cutlery/camper/thermos/cloth napkin/paper napkins etc. as required for providing high class catering services in Dining Hall/Lobbies of Conference Hall/or any place will be provided by the contractor.

Crockery shall be of "Bone-China" clay of quality manufacturers. Cutlery shall be of a very good quality.

Contractor should be equipped to provide catering to approx. 300 persons at one time on a short notice. For this purpose, sufficient stock of crockery and cutlery and other infrastructure have to maintain.

- 1) Engagement of proper qualified / skilled manpower.
- 2) To fulfil the statutory requirements in respect of the persons engaged for catering service.

To obtain feedback from guests availing of services on a daily basis and providing monthly report on service feedback to IITM Guest House Incharge and or competent authority.

The agency will maintain a register to indicate name of program, number of persons staying in the Guest House and number of participants taking breakfast, lunch and dinner.

All the consumable should be of ISI / reputed brand.

Only Iodized Salt shall be used. Refined groundnut or sunflower oil to be used.

Beside above activities, need to provide round the clock services & to maintain cleanliness like bed sheet changing, laundry, are the essence of the contract / services. As per Institute's assumption following staff is required to maintain the guest house

Receptionist	Room Boy	Cook	Waiter	Helper
2 Nos.	2 Nos.	1 No.	2 Nos.	2 No.

Note: Before quoting the rates, the Contractors should inspect the office premise of IITM for estimation and should note that all consumable for House Keeping and other related works on monthly basis. The house keeping materials and consumables such as hard brooms, mops, cob web removal brooms, dusters, buckets, scrubbers, liquid soap, disinfectant, toilet cleaner, acids, toilet papers, odonil, hard wipe napkins, phenyl, naphthalene, liquid soap near the basin etc. should be provided by the firm. All cleaning staff will be provided push cart having all necessary equipment and supplies to be provided by the firm.

All the rates quoted are firm and inclusive of all labour, equipments, tools and tackles, appliances and any other expenses that agency may incur in execution of the job.

The agency shall make his own arrangement of transportation of his employees, all consumables, materials like vegetables, ration and other items, fuels like cooking gas etc. at his own cost.

The agency shall employ the number of staff as per tender failing which, the bidder may after warning be imposed a penalty-equivalent to 1.5 times of the wages for that category of person(s).

The purpose of housekeeping is that the Guest house premise must look neat and clean at every time and the contractor has to undertake all such jobs/activities required to maintain the Guest house premises neat and clean whether such activities are elaborated hereunder or not.

In the event of findings the office premise dirty or some heaps of garbage are noticed lying here and there, penalty maximum up to 20% of the total amount of monthly bill will be imposed for the concerned month. Non-performers would be removed and replaced by competent manpower within two working days by the contractor. The decision of IITM on this is final and binding on the firm.

The burning of dry/wet leaves waste material is not permitted in the campus.

All disputes arising from the workers in respect of salaries, wages or any other matters connected with their service conditions will rest with agency. The Institute will be free from all encumbrances whether from the Government or any other sources, including claims as per Workmen Compensation Act.

The agency should ensure the safety of their workers during the course of work. If any workers of the agency is hurt or injured and met with any serious calamity/accident etc. the payment of compensation to the workers will rest with the agency and Institute will be free from all the encumbrances whatsoever.

Staff deployed by the agency should be medically fit and should not be less than 18 years of age. All the staffs should be well trained, polite, and well mannered. They should be told about the nature of the job and dealing with respected scientists and Institute guests etc.

List of persons deployed by the agency for the subject work mentioning qualifications, experience, and residential address shall be submitted to Institute. In case of any revision, the same shall be informed to from time to time.

Institute reserves the right to ask the agency to remove particular person(s) from site with immediate effect if in the opinion of Institute his behavior/performance is not up to the mark and/or found indulging in unlawful activities. The agency shall immediately comply with such instructions.

- a) Daily Operations. Must be completed before 09:30 AM daily.
  - (i) Brooming, cleaning of floors, sweeping and washing of corridors and staircases.
  - (ii) Sweeping and mopping of toilets, bathrooms, urinals twice a day.
  - (iii)Spraying of ROOM FRESHNER/DEODORANT in toilets and rooms
  - (iv)Dusting and cleaning of furniture, including tables, chairs, side tables, racks and doors, paper trays and other installations.
  - (v) Sweeping of floors, mopping of floors daily.
  - (vi) Dusting of doors, windows, cleaning of wash-basin and mirror, cleaning of toilet seats/urinals (with sanitary and water) twice a day.
  - (vii) Sweeping of open space and removal of garbage there from.
  - (viii) Complete cleaning with soft brooms.

- (ix) Removal of discarded materials to the designated places. Removal of sweeping and discarded/unwanted, un-useful materials (as decided & directed by the IITM).
- (x) Sweeping of lawns and open area.
- (xi) Emptying of dustbins of all rooms/labs/sections.
- (xii) Replenishment of toilet paper, soap, urinal cubes, naphthalene balls/air purifiers {as and when required}.
- (xiii) Dumping of garbage daily outside and away from IITM premises at suitable dumping area to be arranged by the contractor.

The agency will undertake vacuum cleaning of carpet, sofa set, curtains, cushion, providing and key management of the rooms, pest, rodent control spray once in a week.

Cleaning of front lawn and approach road.

#### a) WEEKLY OPERATIONS:

- (i) Polishing of floors, cleaning of walls and windows panes.
- (ii) Washing and wiping/mopping of floors. Thorough cleaning of toilets with suitable cleaning agents.
- (iii) Wiping and cleaning of fixtures, fittings.
- (iv)Brooming and sprinkling in open areas.
- (v) Cleaning of drains.
- (vi) Dusting of files and file racks and cleaning of walls and windows panes.
- (vii) Polishing of staircase railings, cleaning of Venetian blinds and cobwebs on walls.
- (viii) Cleaning and dusting of furniture, fixtures and fittings, carpet cleaning with vacuum cleaner.
- (ix)Dusting of doors, dusting of room coolers, air conditioners, cleaning of water flask and glass tumblers.
- (x) Removal of garbage from lab premises, generators pumps house and sub station etc.
- (xi)Cleaning and dusting both sides of doors, glazed doors, door frames, fixed glazed panels, venation blinds with liquid glass/metal cleaner.
- (xii) Cleaning and dusting of entire electrical fixtures, ceiling fans, brackets fans, exhaust fans, pedestal and table fans, light fixtures etc. using agent Colin, cleaning compounds etc.

#### b) MONTHLY OPERATIONS:

(i) Dusting of room coolers, ceiling fans, tube lights, fixtures and furniture's and steel almirahs, thorough cleaning of window panes, window iron grills. Venetian blinds and wall scrubbing and washing of rooms, floors, cleaning of duct ways outside the toilets, wiping/mopping of furniture, arranging of files and loose papers, special cleaning of sanitary/electrical fire fighting/building hardware etc. fitting/fixture, door windows. Thorough checking and cleaning of sewer and drainage system as and when they occur, other misc, cleaning work etc.

- (ii) Removal of blockage, if any, occurring in the drains, floor traps toilets bath room, rain water pipes and gutters, storm water drains, roads, and sewers etc. with in IITM premises, preventive maintenance of the same, other misc. cleaning work.
  - a. Sweeping, mopping, dry cleaning & wet cleaning of all the halls including adjacent eight toilets of the halls has to be maintained as per the contract terms and condition.
  - b. Wet Shampoo cleaning of carpet in the hall on quarterly basis. Also shampoo cleaning of Guest house chairs and sofa to be done twice a year.

A special care has to be taken for screen cleaning by using specialized / required chemicals.

Cleaning of storm water drains, road side gulley's and other open drains, R.W. Pipes, balconies, extended slabs/ sills by sweeping, dusting and using water detergent, chemicals and soap etc. of approved quality.

Cleaning of carpets thoroughly by vacuum cleaner, brushing carefully along grains, removing stains with stain remover, cleaning compounds etc.

Cleaning of terraces of building, balconies, canopies and rain water pipes and under water tanks and as and when required during rainy seasons.

The agency has to carry out a herbal pest control treatment once/twice (as per the requirement) in three months.

The minimum educational qualification of Receptionist should be 12<sup>th</sup> standard passed.

#### **Annexure-II**

Details of other organisations where such contracts undertaken during last three years (enclose supporting documents).

Proforma containing details of other organisation where such or similar contracts were undertaken

Sl No	Name &	No. o	f Period	d of	Whether	Amount of	Reason for
	Address of the	personnel	contra	ıct	Govt/Semi	contract	termination
	Organisation	supplied			Govt/		(if
	contact No				Autonomous		currently
					bodies/		not valid)
					PSU/	. <	
					Industries		
					etc. (Pl.		
					specify)		
1.							
2.					.0.	9	
3.							

This information to be given in "Envelope No. 1 Technical Bid for Annual Contract for Catering and Management Services to IITM Guest House.

#### ANNEXURE -III

#### CHECK LIST (TECHNICAL BID)

#### SUMMARY OF COMPLIANCE TO REQUIREMENT OF TENDER

Sl	Description of requirement	Yes/No	Page No
No			
1.	The firm is registered with the regional labour commissioner (Govt of	Yes/No	
	Maharashtra) under provisions of contract labour Act and its validity date		
2.	Copies of balance sheet and P&L A/c for the last 3 years duly certified by	Yes/No	
	the CA		
3.	Registration certificate of provident fund commissioner enclosed PF	Yes/No	
	registration code allotted by the Regional Provident Fund Commissioner,		
	Govt of NCT of Maharashtra`		
4.	Copy of Registration certificate/allotment letter of service tax number	Yes/No	
5.	Copy of Registration certificate/allotment letter PAN from Income Tax	Yes/No	
	Department		
6.	Registration certificate of ESI enclosed	Yes/No	
7.	Proforma containing details of other organisation where such contracts	Yes/No	
	were/are undertaken (attach supportive documents)		
8.	DD of Rs70,000=00 (Rs. Seventy thousand only) as EMD	Yes/No	
9.	Price bid proforma completed and sealed in separate envelope	Yes/No	
10.	List of Arbitration cases (if applicable)	Yes/No	
11.	Undertaking of the agency confirming the availability of adequate	Yes/No	
	manpower of requisite qualification and experience for deployment at Guest		
	House		
12.	Acceptance of terms and conditions attached. Each page of terms and	Yes/No	
	conditions to be duly signed as token of acceptance and submitted as part of		
	tender document.		
13.	Copy of last income tax return	Yes/No	
14.	Undertaking by the bidder to the effect that there is no police case pending	Yes/No	
	against the proprietor/firm/parties relating to previous service contract.		
15.	Office address in NCT of Maharashtra	Yes/No	
16.	At least two currently valid contracts for similar work	Yes/No	
17.	Bank details for RTGS payment.	Yes/No	

Declaration by the tenderer.

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

Encl:	1. DD/ No	
	2. Terms and conditions (each page must	be signed and sealed)
1	3. Financial bid.	
		(Signature of Tenderer with seal)
		Name:
		Seal:
		Office Address
Data :		Phone No (O)

Note: Submission of all the documents mentioned above along with declarations, is mandatory. Non submission of any of the information above may render the bid to be rejected.

#### ANNEXURE -IV

#### **GENERAL TERMS AND CONDITIONS**

- 1. The bidder may be a proprietary firm, Partnership firm, Limited Company, Corporate body legally constituted, as per law with valid registration on the last date of submission of the bid.
- 2. The bidder should have an office in Maharashtra.
- 3. There should be no case pending with the police against the proprietor/firm/partner or the company (Agency). The firm should give such an undertaking with their bid.
- 4. The bidder shall pay Bid Security (EMD) of Rs.70,000/- along with the technical bid in the form of DD/Bank Guarantee in favour of The Director, IITM, Pune payable at Pune. Bids received without Earnest Money deposit (EMD) shall stand rejected and thus shall not be considered for evaluation at any stage. The bid security without interest shall be returned to the unsuccessful bidders after finalisation of contract.
- 5. The EMD deposited by successful agency will be refunded only after submission of Security deposit. If he wants to get adjusted the amount of EMD towards the Security deposit, then he has to deposit the difference amount. If the successful bidder fails to furnish the issue of letter of award of work, his bid security shall be forfeited unless time extension has been granted by IITM.
- 6. The bid shall be valid and open for acceptance of the Competent Authority of IITM for a period of 120 days from the date of opening of the tenders and no request for any variation in quoted rates and withdrawal of tender on any ground by successful bidder shall be entertained.
- 7. An agreement shall be signed with the successful bidder as per specimen enclosed.
- 8. Counter Terms & Conditions will not be accepted as also any additions/deletions or change in our format will not be allowed.
- 9. All entries in the tenders must be written in ink or typewritten. Over-writing should be avoided. Corrections, if any, should be attested with signature by the bidder.
- 10. The sealed tender should reach to the Director IITM on or before 30/04/2013 by 12:30 hrs the bids received will be opened (Technical bids only) on same day at 15:00 hrs
- 11. Tenders received late (including postal delay)/in open condition/without EMD/not meeting the tender condition/incomplete in any respect are liable to be rejected/accepted. Discretion will rest with the IITM authorities.

- 12. Bidders are advised to study carefully the tender documents and the conditions and also inspect the site of Guest House before quoting their bid. All the pages of the tender form should be signed by the bidder as a token of acceptance.
- 13. The rates should be indicated both in words and figures. In case of discrepancy between the figure (number) and words, the rates given in the words, only will be taken as authenticate and no further clarification will be sought from the bidder.
- 14. No firm shall be permitted to tender for work in the IITM in which any of their near relatives is an employee connected with the award and execution of the contract. They shall also intimate the names of persons who are working with them in any capacity or subsequently employed by them and who are near relatives of any employee of the IITM or in the State or Central Government. Any violation of this condition which comes to the Notice of IITM after the contract is awarded will entitle IITM to treat the contractors as having committed a breach of contract and to exercise all the rights and remedies available to IITM on account thereof.
- 15. The Earnest Money is liable for forfeiture in the event of:
  - (a) Withdrawal of offer during the validity period of the offer,
  - (b) Non-acceptance of orders when placed, or
  - (c) Non-confirmation of acceptance of orders within the stipulated time after placement of offer,
  - (d) Any unilateral revision made by the bidder during the validity period of the offer.
- 16. The agency shall submit wage payment sheet in respect of employees working in the Institute along with receipt of PF and ESI contribution of each employee by name. Attendance sheet shall be submitted to the Institute in the beginning of every month.
- 17. The agency should provide proper uniform duly approved by IITM with Identity Card and Name Card to be displayed to its staff members. A brief bio-data has to be submitted for every individual employee by the contractor with photograph.
- 18. The premises with fittings and fixtures, furniture, vessels, crockery, cutlery, electrical and mechanical appliances provided to the agency for running of the guest house shall be property of IITM. The agency shall have no right on any of these and shall place them back at the disposal of the IITM, when demanded.
- 19. The agency shall be responsible for the safe custody and proper use of appliances, furniture, fittings etc. of IITM entrusted to caterer. Any damage caused to the properties by the negligent operation or by omission/commission of the agency should immediately be brought to the notice of IITM for the entire loss, failing which the cost of furniture/fittings etc. will be recovered from his security deposit and/or from other dues payable to him by the IITM or will be otherwise recovered as per law.

- 20. The agency will have to maintain permanent records of crockery, cutlery, appliances, furniture, fittings etc. supplied to him by the IITM. At the end of each month and also at the end of the contract period, he will prepare the list of all the items retained by him and show them separately as in good condition, repairable, irreparable and missing and make them available for the purpose of joint verification by the representatives of IITM and the agency. Cost of missing or damaged items may be recovered from the agency from time to time, from the pending bills and/or other dues.
- 21. Except employees of the agency working at night, no other employees of the contractor will be allowed to be in guest house premises during night time or to use it for his residential purposes and to move about in prohibited areas unless otherwise approved.

#### <u>Declaration</u> by the Tenderer:

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them

Encls: 1.	DD/ No
2.	Terms and conditions (each page must be signed and stamped with the seal)
3.	Financial Bid
	(Signature of Tenderer with seal)
	Name:
	Seal:
	Address:
Up).	Phone No (O)
Date :	

Note: Submission of all the documents mentioned above along with declaration is mandatory. Non submission of any of the documents above will render the bid to be rejected.

#### The criterion of selection

- 1. IITM reserves the right to accept or reject any or all bids without assigning any reasons.
- 2. IITM also reserves the right to reject any bid (including the lowest one) which in its opinion is not responsive or violating any of the conditions/specifications or which is found to be adopting un ethical business practices; without bearing any liability or any loss whatsoever it may cause to the bidder in the process.
- 3. The contractor will demonstrate to IITM the following to be able to qualify for consideration at the stage of technical evaluation.
  - a) At least five years standing in the field.
  - b) Experience of providing such or similar services to the Central/State Govt. Departments/Autonomous bodies/industries etc. during last 5 years desirable.
  - c) At least two currently valid contracts for similar works to offices of Central /State Govt. Department/PSU/Autonomous bodies/industries/ or other similar organisations.
  - d) Submission of EMD and all documents mentioned in check list (Annexure-III)

Note: Without affecting the sanctity of the above criterion, IITM has power to relax any condition of eligibility criteria qualifying the bid(s) based on merit of each case and if, the situation so warrants in the interest of work of IITM.

- 4. Incomplete tenders would be rejected. Further, the rejection criterion is mentioned in Annexure III [Check list].
- 5. Preference may be given to the contractor(s) having valid Quality System Certificate as per ISO 9001:2000 in case of same rates. The firms whose services have not been found satisfactory in the past or who have been black listed from this office will not be considered even at the first stage (i.e. their technical bid will not be opened).
- 6. Selection of the bidder would be made after taking all the relevant factors like past performance, credentials, responsible business practices, competency to execute such contract, credentials of fulfilment of provisions of labour laws with past contracts and above conditions into account together. Lowest rates is not the sole criteria of selection.

Director

IITM, Pune, Maharashtra

#### **CATERING SERVICES for IITM/Guest House:**

SR. No.	ITEAM DESCRIPTION	RATE
1	Bed Tea 100 ml (Room service)	
2	Bed coffee 100 ml. (Room service)	
3	Tea 100 ml (to be served on table/ Campus/ Meeting )	
4	Coffee 100 ml to be served on table/ Campus/ Meeting )	
5	Biscuits plate as per standard brand (3 saulty & 3 sweets)	
6	Fruit juice /fresh fruits	
7	Break fast (one of the below mentioned item to be served (quote as common rate)	IBI
	a) Milk 200 ml with corn flakes/bournvita (or )	10),
	b) Brown Bread 4 slice with butter /vegetable sandwhich /vegetable cutlets or	
	c) Omlet /boiled eggs two nos with two slice of brown bread or	
	d) Alloo paratha stuffed) two nos with 50 gms curd and pickle or	
	e) Idlies 2 nos with sambar & coconut chatney or	
	f) Medu wada 2 nos with sambar and coconut chitney or	
	g) Batatawada 2 nos and with sambar and coconut chitney or	
	h) Batatawada 2 nos and Pave 2 nos or	
	i) Purry 5 nos with sabji 100 gms and pickle or	
	j) Poha shew 150 gms or	
	k) Upama 150 gms and green chitney or	
	i) Chole 100 gms and bhatura 2 nos	
8	Standard lunch /dinner	
	a) Vegetarian	
	( two seasonal vegetable consisting of one dry and gravy rice	
	(doobar/basmati) roti, dal, papad, salad pickle and curd 100 ml. with	
	sweet (sewai/khir/sheera 75 gms etc.	
	b) Non vegetarian	
	chicken/mutton /fish curi, rice (doobar/basmati), roti, dal, papad, salad	
	pickle and curd 100 ml. with sweet (sewai/khir/sheera 75 gms etc.	
9	Special lunch/dinner (for meeting /Conference)	
	a) Vegetarian –	
	2 Veg. starters Soup, one dish of panner, two dish of seasonal vegetables/green salad ,papad ,mixed pickle, dal tadka, curd , raita , butter roti /paratha/purri/naan, basamati rice/pulav, Ice-cream /rusagulla 2 nos.or Bengali sweets 2 noc / Rasmalai etc.	
	b) Non vegetarian – 1 Veg. Starter,	
	1 Veg. Starter,1 Non-veg. starter Soup, chicken/mutton /fish massala, one dish of panner, two dish of seasonable vegetable /green salad, papad, mixed pickle, dal tadka, curd or raita, butter roti /paratha /purri/naan, Basmati rice, pulaave Icecream /rusagulla 2 nos.or Bengali sweets 2 nos, gulab jam 2 nos.// Rasmalai etc.	
10	High tea full plate Menu	
	1. Light snacks (Wada/ Cutlet/ Corn Samosa/Patties ) 2. Sweet Items (Pastry/ Black forest, Bengali sweets etc.) 3. Loose salted items (Chiwada/chips branded) 4. Tea and Coffee	

1. Salted dry fruits (kaju/ badam/ pista etc.)     2. Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea     11 Optional rates for snakes to be served as and when required     1. Veg. sand wich big	
11 Optional rates for snakes to be served as and when required	
•	
1 Vog good wich hig	
I. veg. Sand wich big	
2. grilled sandwich	,
3.Veg, cutlet two piece	
4.Veg. patis per piece	,
5.Chease patis per piece	,
6.Boiled eggs 2 nos.	
7.Finger chips per plate 150 gms	
8.Chicken pakoda 8 pieces 1 plate	
9.Fish finger 1 plate	
10.Fish cutlet 1 plate	
11.Paneer Pakoda 6 piece one plate	,
12.Paneer finger	
13.Fish fry 1 plate	
14.Banana per piece	
15.Bread Omlet two pieces eggs and brown bread	
16.Veg samosa big two nos	
17.Veg Pakoda 6 pieces one plate	
18.Soft drink 300 ml branded	
19.Fruit juice 200 ml	
20.Fresh lime juice 300 ml	
21.Potato chips (Budhani/lays) 200 gms	
22.Pastery pinaple one piece	
23.Pastery black forest one piece	
24.Mineral water (Bisleri,kiniley, acqua fina) 1 lit	
25.Mineral water (Bisleri,kiniley, acqua fina) ½ lit	
26.Plain paratha single with curd	
27.Stuffed paratha single with curd /pickle	
28. Coconut water 200 ml.	·

Note:- Above rates shall be quoted inclusive of all taxes B. MAN POWER

		a	b	c	d	e	f	g	h
Sl No	Description	No. of persons	Rate/wages per month per person in Rs*	PF*	ESI*	Service Tax	Any other charges	Contractors profit/service charge)	Total
1.	Receptionist	2							
2.	Cook	1							
3.	Room Boy	2							
4.	Waiter	2							
5.	Helper	2							

<b>C.</b> HOUSEKEEPING MATERIAL LUMPSUM PER MONTH Rs	
(Rupees in word)	)

#### The commercial bids will be evaluated on the following formula

#### 1. Guest house

Sr.No.	Description	Rate {Rs.}	Amount
			{Rs.}
1.	Bed Tea (100ml) (Room service)		
2.	Bed Coffee (100ml) (Room service)		Mar
3.	Tea (to be served on table/ Campus/ Meeting ) (100ml)	CA	
4.	Coffee (to be served on table/ Campus/ Meeting )	100	
5.	Biscuits plate as per standard brand (3 saulty & 3 sweets)	2	
6.	Fruit juice /fresh fruits		
7.	Breakfast		
8.	A)Standard lunch / dinner (vegetarian)		
	B)Standard lunch / dinner (Non-vegetarian)		
9	A)Special lunch / dinner (Vegetarian)		
	B)Special lunch / dinner (Non- vegetarian)		
10.	High tea full plate Menu		
	Light snacks (Wada/ Cutlet/ Corn Samosa/Patties ) Sweet Items (Pastry/ Black forest, Bengali sweets etc.) Loose salted items (Chiwada/chips branded) Tea and Coffee		
B	Add-on items for High-Tea		
1/1/	1. Salted dry fruits (kaju/ badam/ pista etc.)		
	2. Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea		
B.	Man power Cost (Per month)		
C.	Housekeeping material cost (per month)		
	Total		
	Total (Inclusive of all taxes)		

Note: For brands of any items not mentioned here and in case of non availability of any of the above particular brands in the market the contractor shall provide the brand alternative as per instruction from the Institute.

- 1. For Institute guests, the food bills will be signed by Guest House in- charge countersigned by the person who has requisitioned.
- 2. For general guests, the service provider shall ensure the signature of the guests on the food bills before their departure.

Civil Engineer for Director

Email: anupam@tropmet.res.in

#### <u>AGREEMENT</u>

THIS AGREEMENT made on the First day of 2013 between the institute
represented by <b>Director, IITM,</b> Pune of the one part and M/s
(hereinafter the "Contractor") of the other part:
WHERE AS the institute is desirous that certain Guest House services should be
provided by the contractor for the Guest House services of Catering in IITM campus at –
Pune- 411008 and has accepted a bid submitted by the Contractor for providing Guest
House Services as mentioned in Work Order No dated

#### **NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:**

- 1. In this agreement works and expression shall have the same meaning as in the Terms and Conditions in the above-referred Bidding Document.
- 2. The Following documents shall be deemed to form and be read and constructed as part this agreement, Viz ,
  - The Form of Bid
  - The General Conditions of Contract;
  - The technical specifications;
  - The special conditions of the contract and
  - Orders awarding the work specifying rates (No. ----- Dated-----).
- 3. In consideration of the payments to be made by the institute to the Contractor as hereinafter mentioned, the Contractor hereby enters into Agreement with the Institute to provide necessary services and to remedy the defects therein in conformity with the provisions of the Bidding Documents.
- 4. The Institute hereby agree to pay to the contractor in consideration of the provision of the job of rendering ------ and for taking remedial action for the defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the time and in the manner prescribed by the contract.

**IN WITNESS** whereof the parties hereto have caused this agreement to be executed in accordance with their respective laws the day and year first above written. signed, Sealed and Delivered by the Said.

In presence of

**COMMERCIAL BID** VOL-II

SR.	ITEAM DESCRIPTION	RATE
No.		
1	Bed Tea 100 ml (Room service)	
2	Bed coffee 100 ml. (Room service)	
3	Tea 100 ml (to be served on table/ Campus/ Meeting)	
4	Coffee 100 ml to be served on table/ Campus/ Meeting )	
5	Biscuits plate as per standard brand (3 saulty & 3 sweets)	
6	Fruit juice /fresh fruits	
7	Break fast (one of the below mentioned item to be served (quote	
	as common rate)	
	a) Milk 200 ml with corn flakes/bournvita (or )	.00
	b) Brown Bread 4 slice with butter /vegetable sandwhich	
	/vegetable cutlets or	
	c) Omlet /boiled eggs two nos with two slice of brown bread or	$\supset$
	d) Alloo paratha stuffed) two nos with 50 gms curd and pickle or	
	e) Idlies 2 nos with sambar & coconut chatney or	
	f) Medu wada 2 nos with sambar and coconut chitney or	
	g) Batatawada 2 nos and with sambar and coconut chitney or	
	h) Batatawada 2 nos and Pave 2 nos or	
	i) Purry 5 nos with sabji 100 gms and pickle or	
	j) Poha shew 150 gms or	
	k) Upama 150 gms and green chitney or	
	i) Chole 100 gms and bhatura 2 nos	
8	Standard lunch /dinner	
	a) Vegetarian	
	( two seasonal vegetable consisting of one dry and gravy rice	
	(doobar/basmati) roti, dal, papad, salad pickle and curd 100 ml.	
	with sweet (sewai/khir/sheera 75 gms etc.	
	b) Non vegetarian	
	chicken/mutton /fish curi, rice (doobar/basmati), roti, dal, papad,	
	salad pickle and curd 100 ml. with sweet (sewai/khir/sheera 75 gms etc.	
9	Special lunch/dinner (for meeting /Conference)	
9	a) Vegetarian –	
	2 Veg. starters Soup, one dish of panner, two dish of seasonal	
	vegetables/green salad ,papad ,mixed pickle, dal tadka, curd ,	
	raita, butter roti /paratha/purri/naan, basamati rice/pulav, Ice-	
	cream /rusagulla 2 nos.or Bengali sweets 2 noc / Rasmalai etc.	
	b) Non vegetarian – 1 Veg. Starter,	
11	1 Veg. Starter,1 Non-veg. starter Soup , chicken/mutton /fish	
	massala, one dish of panner, two dish of seasonable vegetable	
	/green salad , papad, mixed pickle, dal tadka, curd or raita ,	
	butter roti /paratha /purri/naan, Basmati rice ,pulaave Icecream	
	/rusagulla 2 nos.or Bengali sweets 2 nos, gulab jam 2 nos.//	
	Rasmalai etc.	
10	High tea full plate Menu	
	1. Light snacks (Wada/ Cutlet/ Corn Samosa/Patties )	
	2. Sweet Items (Pastry/ Black forest, Bengali sweets etc.)	
	3. Loose salted items (Chiwada/chips branded)	
	4. Tea and Coffee	

	Add-on items for High-Tea	
	1.Salted dry fruits (kaju/ badam/ pista etc.)	
	2.Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea	
11	Optional rates for snakes to be served as and when required	
	1.Veg. sand wich big	
	2. grilled sandwich	
	3.Veg, cutlet two piece	
	4.Veg. patis per piece	
	5.Chease patis per piece	
	6.Boiled eggs 2 nos.	
	7.Finger chips per plate 150 gms	
	8.Chicken pakoda 8 pieces 1 plate	
	9.Fish finger 1 plate	
	10.Fish cutlet 1 plate	
	11.Paneer Pakoda 6 piece one plate	
	12.Paneer finger	
	13.Fish fry 1 plate	
	14.Banana per piece	
	15.Bread Omlet two pieces eggs and brown bread	
	16.Veg samosa big two nos	
	17.Veg Pakoda 6 pieces one plate	
	18.Soft drink 300 ml branded	
	19.Fruit juice 200 ml	
	20.Fresh lime juice 300 ml	
	21.Potato chips (Budhani/lays) 200 gms	
	22.Pastery pinaple one piece	
	23.Pastery black forest one piece	
	24.Mineral water (Bisleri,kiniley, acqua fina) 1 lit	
	25.Mineral water (Bisleri,kiniley, acqua fina) ½ lit	
	26.Plain paratha single with curd	
	27.Stuffed paratha single with curd /pickle	
	28. Coconut water 200 ml.	

Note:- Above rates shall be quoted inclusive of all taxes

# B. MAN POWER

		a	b	c	d	e	f	g	h
Sl No	Description	No. of persons	Rate/wages per month per person in Rs*	PF*	ESI*	Service Tax	Any other charges	Contractors profit/service charge)	Total
1.	Receptionist	2							
2.	Cook	1							
3.	Room Boy	2							
4.	Waiter	2							
5.	Helper	2							

C. HOUSEKEEPING MATERIAL LUMPSUM PER MONTH Rs	
(Rupees in word	)

#### The commercial bids will be evaluated on the following formula

#### 1. Guest house

Description	Rate {Rs.}	Amount
		{Rs.}
Bed Tea (100ml) (Room service)		
Bed Coffee (100ml) (Room service)		18/h
Tea (to be served on table/ Campus/ Meeting ) (100ml)		10,
Coffee (to be served on table/ Campus/ Meeting )	70,	
Biscuits plate as per standard brand (3 saulty & 3 sweets)	10	
Fruit juice /fresh fruits		
Breakfast		
A)Standard lunch / dinner (vegetarian)		
B)Standard lunch / dinner (Non-vegetarian)		
A)Special lunch / dinner (Vegetarian)		
B)Special lunch / dinner (Non- vegetarian)		
a)High tea full plate Menu		
Light snacks (Wada/ Cutlet/ Corn Samosa/Patties ) Sweet Items (Pastry/ Black forest, Bengali sweets etc.) Loose salted items (Chiwada/chips branded) Tea and Coffee		
b)High tea full plate Menu with Add-on		
Salted dry fruits (kaju/ badam/ pista etc.) Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea		
Man power Cost (Per month)		
Housekeeping material cost (per month)		
Total		
Total (Inclusive of all taxes)		
	Bed Tea (100ml) (Room service)  Bed Coffee (100ml) (Room service)  Tea (to be served on table/ Campus/ Meeting) (100ml)  Coffee (to be served on table/ Campus/ Meeting)  Biscuits plate as per standard brand (3 saulty & 3 sweets)  Fruit juice /fresh fruits  Breakfast  A)Standard lunch / dinner (vegetarian)  B)Standard lunch / dinner (Non-vegetarian)  A)Special lunch / dinner (Non-vegetarian)  B)Special lunch / dinner (Non- vegetarian)  a)High tea full plate Menu  Light snacks (Wada/ Cutlet/ Corn Samosa/Patties ) Sweet Items (Pastry/ Black forest, Bengali sweets etc.) Loose salted items (Chiwada/chips branded) Tea and Coffee  b)High tea full plate Menu with Add-on  Salted dry fruits (kaju/ badam/ pista etc.) Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea  Man power Cost (Per month)  Housekeeping material cost (per month)	Bed Tea (100ml) (Room service)  Bed Coffee (100ml) (Room service)  Tea (to be served on table/ Campus/ Meeting) (100ml)  Coffee (to be served on table/ Campus/ Meeting)  Biscuits plate as per standard brand (3 saulty & 3 sweets)  Fruit juice /fresh fruits  Breakfast  A)Standard lunch / dinner (vegetarian)  B)Standard lunch / dinner (Non-vegetarian)  A)Special lunch / dinner (Non- vegetarian)  a)High tea full plate Menu  Light snacks (Wada/ Cutlet/ Corn Samosa/Patties) Sweet Items (Pastry/ Black forest, Bengali sweets etc.) Loose salted items (Chiwada/chips branded) Tea and Coffee  b)High tea full plate Menu with Add-on  Salted dry fruits (kaju/ badam/ pista etc.) Cold drinks (Maza/Spice/fruit/juice) in lieu of Tea/ Coffee in High -Tea  Man power Cost (Per month)  Housekeeping material cost (per month)